

Date

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Recipients

All DME Members

From

Jackie Bullimore, Chief of Client Relations

Category

DME Migration to CME Globex®

Summary of Content

CME Customer Connection Agreement: End User Registration with CME Global Customer Centre (GCC) & FirmSoft Order Management Access

The Dubai Mercantile Exchange Limited ("DME") would hereby like to advise DME Clearing Members that the action stated below needs to be completed in order for their clients to be recognised as GCC Authorised Contacts and thereby receive the required level of service from the GCC once DME contracts are listed for trading on CME Globex®.


For clients to receive market, functional and technical assistance and to be enrolled in the GCC Targeted Messaging System, DME Clearing Members must complete Schedules 3 and 4 of the CME Customer Connection Agreement, on behalf of each of their clients, and return these Schedules to the GCC.

Separately, for clients to obtain access to FirmSoft, the browser-based order management tool that provides real-time visibility into working and filled orders, DME Clearing Members must complete Schedule 9 of the CME Customer Connection Agreement.

Schedules 3, 4 and 9 can be found at

<https://www.cmegroup.com/globex/resources/cme-customer-connection-agreement.html>

Signed



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